

Slough Borough Council

Appendix B:

Manifesto Commitments 2019/20

2019/20 – Quarter 1

(April to June 2019)

Strategy and Performance

PARKING AND TRANSPORT

	Manifesto Pledge	Date for delivery	Actions taken	RAG
1	We will deliver a new public transport vision for Slough, including a public transport corridor for the town centre and a new pedestrian bridge link to connect communities north of the railway with the High Street area	February 2019 November 2019	Stage 1 of the transport vision has been completed and approved by Cabinet. Stage 2 has been commissioned and will look at the detail, where the corridors will start and end together with the impacts and mitigation requirements. This task will be completed by November 2019.	GREEN
2	We will complete construction of phase 2 of the Mass Rapid Transit Bus Scheme (MRT), connecting the town centre to Heathrow, and develop a 'Park and Ride' solution near Junction 5 of the M4	Summer 2020	Detailed design is underway and work is due to start on site for the MRT extension during Q2/Q3. Park and Ride: Land acquisition progressing with land owner and discussions with Highways England continuing.	GREEN
3	We will work with operators to keep bus fares low, and prioritise 'end to end routes', with additional green vehicles and bus lane enforcement	August 2019	In discussions with Reading Bus to deliver a free electric bus pilot for the Colnbrook area and Langley area. Free pilot for MRT users is currently underway which ends in August. Bus Lane enforcement is underway.	GREEN
4	We will upgrade the council's fleet to electric/hybrid vehicles to reduce air pollution	Between Q2-Q4 2019/20	Tenders back for supported service 4 and 6 includes minimum standard of EuroVI. Electric and Gas powered buses being discussed with Heathrow on routes 7 and 703.	GREEN
5	We will open 4 new bike docking racks - in Langley, Colnbrook, Manor Park and Cippenham - and purchase 20 new bikes	Q3 2019/20	Locations currently being looked at to ensure maximum usage. Officers will be firming up positions over the summer before the stations go in.	GREEN

6	We will spend £2 million on improving highways and pavements and ensure Slough remains recognised as a national leader in repairing potholes	Ongoing	Potholes, defects being picked up via inspections and complaints, works orders raised, Resurfacing scheme designs completed to delivery by October 2019.	GREEN
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ENVIRONMENT AND OPEN SPACES

	Manifesto Pledge	Date for delivery	Actions taken	RAG
7	We will open new outdoor gyms in Baylis & Stoke, Colnbrook, Cippenham Green, Cippenham Meadows and Farnham wards	Sept 2019	Tender awarded to the Great Outdoor Gym Company. Installation will take place throughout August/September.	GREEN
8	We will work with partners to expand our popular free 'community work outs' to more locations across Slough	Ongoing throughout 2019/20	Big Community Workout will continue to be held in Salt Hill and Manor Park. In partnership with Everyone Active offer instructor led sessions at other green gym venues.	GREEN
9	We will identify and replace all public trees lost as a result of last summer's drought and promote wildlife-friendly planting schemes to offer habitats for butterflies, birds and bees	Ongoing First tranche Oct-19 to Mar-20	We are working with partners in the DSO to identify trees lost and are in the process of jointly applying to the government's Urban Tree Challenge programme to gain funding. Audit under way and to be completed by end of August. Planting will commence in the autumn of 2019 to ensure first tranche of trees are established before spring 2020. Funding to be identified for trees that fall outside Urban Tree Challenge parameters and match funding for UTC.	AMBER
10	We will begin work on a major environmental urban wetland project in Salt Hill Park	March 2020	Works are planned and currently awaiting planning consent which is expected to have by August. Commencement of works planned to commence in September and to be completed by March 2020.	AMBER
11	We will open a new allotment at Moray Drive, continue to improve our existing allotments and support 'community growing' projects	September 2019	Moray Drive to open in September 2019 with all plots let out through the existing waiting list.	GREEN

12	We will Introduce more regular intensive cleaning of the town centre and hotspot areas, and develop a reporting app for residents to report fly-tipping incidents	November 2019	Our planned litter picking and sweeping of the High Street continues to deliver a sound core service between 06:00 and 19:00. This resource calls on response teams to deal with out of the ordinary issues. Work is progressing with our IT section and an App provider to introduce a reporting App for Fly Tipping and other street cleansing issues	AMBER
13	We will do more to make our neighbourhoods strong, healthy and attractive with 3 initial projects in Foxborough, Chalvey and Langley Kedermister	Ongoing	Phased project to test different approaches to community development. Currently undertaking needs analysis in each of the areas and will be aligning these with other Insite information to have a holistic view of needs. This will be followed by a launch of the initiative in each of the respective areas and an action plan co-produced with the local community and partners.	AMBER

HOUSING AND NEIGHBOURHOODS

	Manifesto Pledge	Date for delivery	Actions taken	RAG
14	We will start the construction of 120 council and affordable homes, plan the development of over 250 more, and launch a key worker housing scheme	March 2020	<p>The neighbourhood scrutiny committee in June were updated on the development program of potential new homes over the next 3 years by ward and by phase.</p> <p>Site Assessment 23 under review Design 38 projects potential 282 units Planning 4 projects 321 homes Commissioning 2 projects 68 homes Construction 12 projects 64 homes last SUR 2014 program</p> <p>The Rochford Garden site is undergoing complete redesign as the site condition and existing proposals were not compliant with building control. The objective to provide specialist accommodation for people with learning disabilities remains and the architects and team are aware of the priority to deliver the scheme.</p>	GREEN
15	We will invest £8 million to provide additional decent, affordable rented homes in Slough	March 2020	The investment program was outlined to June Neighbourhood & Community Services Scrutiny Panel, a program of 4000 electrical works 1000 completed to date, in excess of 450 new boilers of which 177 completed, ongoing fire risk assessment £3m value of works due to be completed by the autumn, £1m garage & asbestos removal works are underway.	GREEN

16	We will bring forward proposals for a co-operative/tenant-led housing initiative to offer more choice and accountability for those in need of affordable rented housing	January 2020	Proposal for progressing the change of the councils existing Development Initiative Slough Homes (D.I.S.H.) to becoming a tenant led initiative. Details are with solicitors that are intended to amend existing company articles of the DISH to modernise and prepare proposals for a council led Registered Provider dedicated to realisation of tenant led housing initiatives.	GREEN
17	We will do more preventative work to tackle street homelessness, investing £250,000 in local homelessness initiatives	March 2020	Rough Sleeper Outreach Team fully engaged with rough sleepers. Currently working up plans to tackle rough sleepers in car parks in the Town Centre.	GREEN
18	We will invest £4 million in repairs, modernisation, structural and environmental improvements to tenants' estates and homes, and pilot a new app that allows council tenants to see their repairs and account information in real time	March 2020	<p>There is a significant investment programme underway which includes a focus on addressing compliance works identified as part of the Fire Risk Assessments undertaken across housing blocks. This includes environmental improvements across our ex-sheltered housing schemes for older people, which are currently being designed.</p> <p>Repairs and maintenance works continue to be delivered with an average of 1,300-1,400 repairs being actioned per month.</p> <p>The 3 month pilot for the Repairs App was launched in February 2019, feedback from residents to be used to enhance/amend the App before launching to all residents. A pilot including a sample of 100 residents were enlisted and a workshop, App support manual and telephone assistance provided to support App users to log repairs for the top ten repairs. The App allows users to not only see their new repair in real time, but also their repairs history.</p> <p>To date, use of the App by the pilot group has been very low. The customer experience group and resident engagement team in Housing (People) Services are currently considering actions to encourage use of the App, identify additional members for the pilot group.</p>	GREEN
19	We will help establish and facilitate a private tenants' association to give private renters a voice	First meeting October 2019	First meeting to take place in October 2019. The plan is to facilitate at least 2 meetings a year unless the established group decides meetings more frequently.	GREEN

HEALTH AND LEISURE

	Manifesto Pledge	Date for delivery	Actions taken	RAG
20	We will work with dentists and health partners to improve local children's oral health	March 2020	As part of the Early Years Health Improvement agenda (funded by Public Health), the Early Years and Prevention Service are working with a range of partners across the early years sector to secure oral health accreditation awarded by the Oxfordshire Oral Health Team. The council's children's centres are supporting setting across Slough as they have already secured gold accreditation.	AMBER
21	We will become a disability-friendly town and improve mental health support services, to support more people and help them into sustainable employment	Ongoing	<p>We will continue to develop co-produced asset based approaches and which contribute to building more community resilience, which supports better mental and physical health. This will be further developed through the Recovery College network and in partnership with colleagues from SPACE consortium and the Well-Being social prescribing service.</p> <p>The approach will focus on the success of the Independent Placement Support (IPS) service which proactively supports people in finding employment. The co-produced approach will include a bespoke Mental Health website platform that will be informative about many elements of health promotion and how to get involved across the town.</p>	GREEN
22	We will work with our residents, service users and partners to set up a network to jointly design future health and social care services	Ongoing	<p>Network has been established, 3 meetings have been held and a contract for network members has been developed. A number of projects are being considered for co-design. The group is undertaking a training programme in anticipation of beginning work on these.</p> <p>For Q1 the initial project for co-production to have been selected. Contract signed. Training programme to have been progressed.</p>	GREEN
23	We will build on the success of the reinstated Slough Half Marathon by introducing a stand-alone family fun day around the new annual 5k run in Upton Court Park	<p>June 2019</p> <p>June 2019</p> <p>October 2019</p>	<p>On 22nd June 2019 we had the Great Get Together in Herschel Park with more than 1,000 people attending.</p> <p>On 23rd June the 5k fun run took place in Upton Court Park with more than 360 people taking part in addition to 26 young volunteers and 5 adult volunteers.</p> <p>Half Marathon options are being explored. Dates for Half Marathon to be identified by Oct 2019.</p>	AMBER

24	We will continue supporting the work of the Safer Slough Partnership; building on the success of their campaign against modern slavery and helping deliver the 'Choices' campaign to reach 2,000 people in 2019/20	March 2020 Autumn 2019	<p>SBC, working with the Safer Slough Partnership, delivered a media campaign focused on Modern Slavery. The campaign called 'closer than you think' produced a 400% increase in calls to the Modern Slavery Helpline and won the Clear Channel, Social Impact Award (National media awards), thus helping to raise the profile of Slough as Town working to tackle hidden harm.</p> <p>The Choices programme is now being delivered in 21 of 30 primary schools in Slough. The secondary school programme development is underway, with the programme going live in across Slough in the Autumn 2019.</p>	GREEN
25	We will tackle inequalities locally and work to improve health, life chances and opportunities for all our residents	Ongoing	<p>Health Beliefs research of how Slough residents feel about their health is almost complete and due to report in late September 2019. Smoking rates have markedly increased especially amongst routine and manual workers (up from 26% to 36% since last year). Public Health have increased funding for quit support but are in the process of seeking additional external funding to deal with the increased need.</p> <p>NHS Health Checks: Better data recording has improved uptake and there has been work to reach routine and manual workers in particular via Slough workplaces.</p> <p>Obesity: Public Health have been expanding Active Movement behaviour change into more early years settings, schools and Slough Borough Council to help tackle obesity which disproportionately affects lower socio-economic and BME groups.</p> <p>An audit to review our practice of tackling health inequalities in Slough against newly published guidance on evidence-based 'best practice' is planned to start in Q2.</p>	AMBER

CUSTOMER SERVICES & COMMUNITY HUBS

	Manifesto Pledge	Date for delivery	Actions taken	RAG
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26	We will invest £3 million and bring our IT service in-house; to ensure better outcomes in our customer services, more resident-friendly communication channels and faster response times for service requests	IT Insourcing due 31 Oct 2019 Investment Projects – to be decided in conjunction with Transformation	Arvato contract Exit activities progressing to scheduled date of 31st October. Due diligence activities underway on transferring infrastructure, contracts and identifying staffing requirements. Priority projects continuing with Arvato (mainly 25 Windsor Road related). Due Diligence activities will identify where investment is required and identify key remedial work to stabilise the infrastructure prior to transformation. Investigation ongoing into new Customer Experience Digital platform.	GREEN
27	We will launch a £15 million 'Community Hubs Strategy', starting the construction of brand new community hubs in Chalvey and central Langley and planning new hubs in Cippenham and Wexham	New Chalvey School and hub June 2020	Locality Hub Delivery Board set up, two meetings have taken place with discussions and input from different service areas in relation to next steps. Work continuing to build the new Chalvey School and hub, the programme remains on schedule with a completion date of June 2020.	GREEN
28	We will involve residents in shaping 'meanwhile' improvements and in the longer-term redevelopment plans for the town centre	Ongoing	Established the Slough Town Association of Residents (STAR) group to help inform, shape and engage with us on Clean Safe Vibrant TC Programme as well as the Town Centre Vision.	AMBER
29	We will add further discounts to our new Residents' Privilege Scheme, the 'Slough app'	Ongoing	Explore Slough App went live on 24 June 2019. Working with businesses to ensure we keep offers live and plentiful.	GREEN
30	We will actively promote a fully inclusive registrar's service with increased marketing and promotion for LGBT+ weddings and celebrant services	Ongoing September 2019	We have seen a significant increase in LGBT+ ceremonies this year with 6 during 2019 so far. Last year the total was 3. We make sure that anyone marrying or celebrating their civil partnership have an welcoming and special experience. Preparation for marketing campaign to focus on 2020 session and incorporate new venues.	GREEN

31	We will bring forward plans for a new arts, entertainment and cultural offer at the former Adelphi Cinema site, while protecting the building's heritage	Ongoing Autumn 2019	A feasibility study to be prepared for Adelphi and carpark.	GREEN
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REGENERATION AND THE TOWN

	Manifesto Pledge	Date for delivery	Actions taken	RAG
32	We will continue regenerating our town; bringing forward detailed plans for the Montem Leisure Centre site, the Canal Basin and the former Thames Valley University site	Ongoing	Work is progressing on all schemes with a major focus being the emerging town centre framework masterplan.	GREEN
33	We will begin work on two new hotels with ground floor branded restaurants, affordable shared ownership homes and an attractive public realm, on the former Slough Library site	Ongoing	Construction has begun on site and works are scheduled for completion by spring 2021.	GREEN
34	We will help the owners of the High Street shopping centres to deliver their ambitious plans for the northern side of Slough High Street, and work with partners to shape a regeneration plan for the former Horlicks factory	Ongoing	Ongoing discussions with ADIA in partnership working and wider visioning work for the Town Centre, not just a site by site vision. Berkeley Group have submitted their planning application for the Horlicks site end June 2019. Community Engagement work is underway.	AMBER
35	We will redevelop the former Alpha Street car park site to provide new affordable homes	December 2020	The site is being developed by Slough Urban Renewal, comprising of 14 units of 1 and 2 bedrooms. Construction onsite is expected to commence in November 2019 with a view to handover in December 2020.	AMBER

36	We will bring forward plans for a 'meanwhile' improved food and beverage offer for the town centre while major regeneration takes place	Ongoing	Exploring options for a Social Enterprise Quarter, Food & Beverage and Cultural meanwhile uses in the shopping centre which encourages local groups to occupy empty units and influence the increase of footfall in the area.	AMBER
37	We will significantly improve the public forecourt to the north side of Slough station and deliver improved paths and walking routes in and around the town centre	March 2021	Public Realm design underway and negotiations with Net Rail and GWR to construct the forecourt are continuing. Paths to connect the Town Centre and rail station are being secured through the planning process with the SUR Stoke Wharf scheme plus a new footbridge across the canal.	GREEN

CHILDREN & YOUNG PEOPLE AND SKILLS

	Manifesto Pledge	Date for delivery	Actions taken	RAG
38	We will improve the learning environment for local children, investing £12 million in expanding our secondary schools and £14 million in Special Educational Needs and Disability provision	2021-2022	£11.5m spent in Q1 on providing a site for Grove Academy and an expansion of places at Langley Grammar School. £250K spent providing new SEND Resource Unit at Marish Primary Academy. £165K spent on providing refurbished buildings for Haybrook College and Littledown School.	GREEN
39	We will facilitate a brand new through-school with community sports provision in Chalvey	October 2020	In Q1, Slough completed the acquisition of 2 shop/residential sites on Chalvey High Street and disposed of them to the DfE to create the playing fields for the new school. Work is continuing on refurbishment of the Orchard Community Centre, recently another site has been identified, for accommodating community groups during the construction phase. The former Chalvey Community Centre and Chalvey Nursery buildings have been demolished and construction of the new school and Chalvey Hub have started on site.	AMBER

40	We will provide all our looked-after children with leisure passes and council tax exemptions until the of age 25	Ongoing	Ongoing discussions with SCST to finalise offer by September 2019.	AMBER
41	We will invest £1.4 million in our Children's Services Trust to ensure they can continue to meet the needs of vulnerable children in Slough	Financial Year 2019-2020	Manifesto Pledge has been met Secured revenue funding of £1.4 million growth for SCST Children's Services. This was approved by Cabinet in February 2019.	
42	We will launch the 'Slough Academy' giving our residents greater opportunities to access apprenticeships and training, to gain the skills they need to get on	Ongoing	Slough Academy was launched in Nov-18 and currently promotes apprenticeship opportunities to all SBC colleagues through internal communications. Apprenticeship opportunities not filled internally are promoted through communications externally in Slough. In quarter 1, 8 apprenticeships were advertised which are currently at interview stage.	GREEN

43	We will work with our partners to lower the exposure of our children and young people to youth violence and gang-related activity	June 2019 Ongoing	<p>The Safer Slough Partnership Serious Violence Strategy has now been adopted by partners with a number of work streams.</p> <p>The Early Intervention Youth Fund project started in Q1 working with young people in Slough across four areas:</p> <ol style="list-style-type: none"> 1. Upskilling professionals and raising awareness 2. Tackling Exclusion in Schools 3. Detached youth work 4. Intensive work with young people who are engaged in gangs activity <p>Chief Executive has agreed to chair a serious violence task force, bringing together agencies. This will join the work of the Safer Slough Partnership, the joint Children’s and Adults Safeguarding Boards and feed into the Wellbeing Board. This approach will help remove duplication and support the development of a Public Health Approach to Violence.</p> <p>The Community Safety Partnership has also been collating a range of information, including speaking with young people about their experiences and this will feed into and help inform the Task Force.</p>	GREEN
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